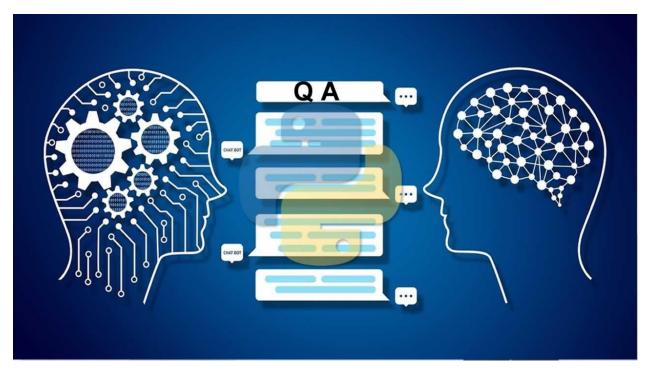
Automatic summarization and question answering



Prof Dr Marko Robnik-Šikonja Natural Language Processing, Edition 2024

Contents

- summarization
- question answering

• Literature:

Jurafsky and Martin, 3rd edition

Some slides taken from Jurafsky

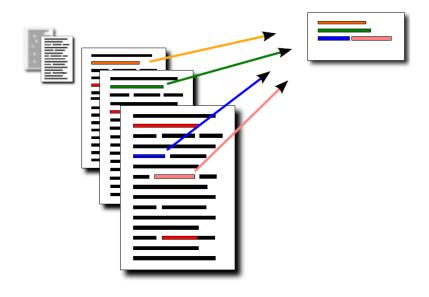
Text summarization

"It's not information overload. It's filter failure."



Text summarization

- The goal of automatic text summarization is to automatically produce a succinct summary, preserving the most important information for a single document or a set of documents about the same topic (event).
- Neural text summarization uses the same seq2seq technology as MT.
- What are the differences and challenges?



Abstract, outline, headline

- An abstract is a concise summary placed at the beginning of a document, providing an overview of the main points and conclusions.
- An outline, on the other hand, is a structural plan that organizes the content of a document, outlining the main ideas and their hierarchical relationships.
- A headline is a brief, attention-grabbing statement or title that is typically used in journalism, advertising, or online content to capture the reader's interest and provide a concise summary of the main idea

Summarization applications

- outlines or abstracts or headlines of any document, article, etc
- summaries of email threads
- summaries of web commentaries
- action items from a meeting
- simplifying text by compressing sentences
- summarization for certain purpose, e.g., for certain customer, or from certain point of view
- generating headlines to replace click-bait headlines with informative ones

Single-Document Summarization (SDS)

Document

Cambodian leader Hun Sen on Friday rejected opposition parties 'demands for talks outside the country, accusing them of trying to 'internationalize" the political crisis.

Government and opposition parties have asked King Norodom Sihanouk to host a summit meeting after a series of post-election negotiations between the two opposition groups and Hun Sen 's party to form a new government failed .

Opposition leaders Prince Norodom Ranariddh and Sam Rainsy, citing Hun Sen 's threats to arrest opposition figures after two alleged attempts on his life, said they could not negotiate freely in Cambodia and called for talks at Sihanouk 's residence in Beijing. Hun Sen, however, rejected that.``

I would like to make it clear that all meetings related to Cambodian affairs must be conducted in the Kingdom of Cambodia , " Hun Sen told reporters after a Cabinet meeting on Friday ." No-one should internationalize Cambodian affairs .

It is detrimental to the sovereignty of Cambodia, "he said. Hun Sen's Cambodian People's Party won 64 of the 122 parliamentary seats in July's elections, short of the two-thirds majority needed to form a government on its own. Ranariddh and Sam Rainsy have charged that Hun Sen's victory in the elections was achieved through widespread fraud. They have demanded a thorough investigation into their election complaints as a precondition for their cooperation in getting the national assembly moving and a new government formed

Summary



Cambodian government rejects opposition's call for talks abroad

Multiple-Document Summarization (MDS)

Documents

(CNN) -- A delegation of painters and calligraphers, a group of Buddhists returning from a religious gathering in Kuala Lumpur, a three-generation family, nine senior travelers and five toddlers. Most of the 227 passengers on board missing Malaysia Airlines Flight 370 were Chinese, according to the airline's flight manifest. The 12 missing crew members on the flight that disappeared early Saturday were Malaysian. The airline's list showed the passengers hailed from 14 countries, but later it was learned that two people named on the manifest -- an Austrian and an Italian -- whose passports had been stolen were not aboard the plane. The plane was carrying five children under 5 years old, the airline said.

:

Summary

Flight MH370, carrying 239 people vanished over the South China Sea in less than an hour after taking off from Kuala Lumpur, with two boarded passengers the Boeing 777 using stolen passports. Possible reasons could be an abrupt breakup of the plane or an act of terrorism. The government was determining the "true identities" of the passengers who used the stolen passports. Investigators were trying to determine the path of the plane by analysing civilian and military radar data while ships and aircraft from seven countries scouring the seas around Malaysia and south of Vietnam.



Text summarization categorization

Input:

- Single-Document Summarization (SDS)
- Multi-Document Summarization (MDS)

Output:

- Extractive:
 - The generated summary is a selection of relevant sentences from the source text in a copy-paste fashion (problem: redundancy).
- Compressive (outdated):
 - Summary is constructed from compressed sentences, typically based on the dependency-trees (preserves original dependency relations) and extraction of some rooted subtrees; each subtree corresponds to a compressed sentence.
- Abstractive:
 - The generated summary is a new cohesive text not necessarily present in the original source.

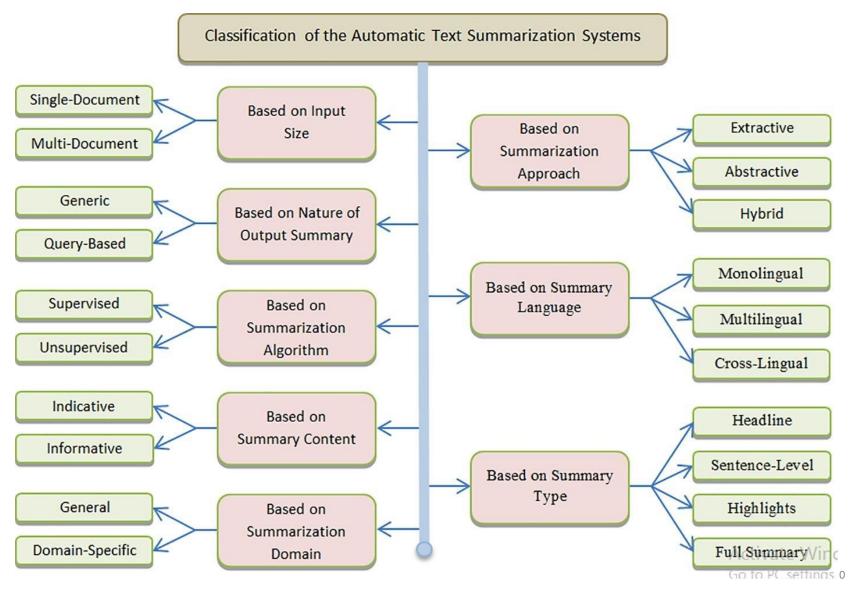
Focus

- Generic
- Query based (also targeted)
 - Summarize a document with respect to an information need expressed in a user query.
 - A kind of complex question answering: Answer a question by summarizing a document that has the information to construct the answer

Machine learning methods:

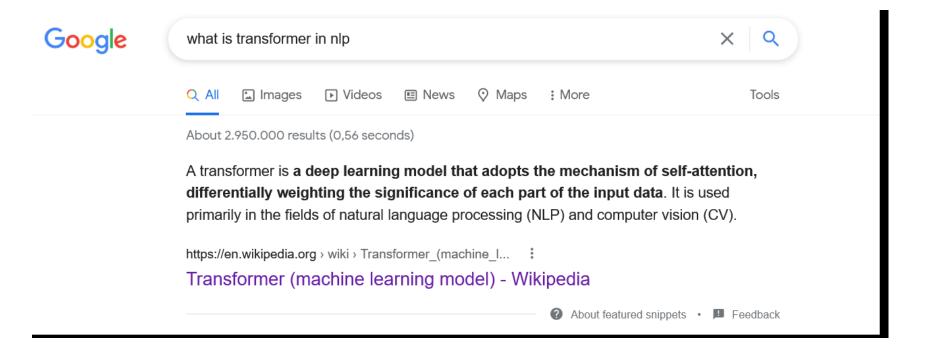
- Supervised
- Unsupervised

Text summarization categorization



Summarization for Question Answering: Snippets

- Create snippets summarizing a web page for a query
- Google: a short answer and link



Summarization for Question Answering: Multiple documents

- Create answers to complex questions summarizing multiple documents.
 - Instead of giving a snippet for each document
 - Create a cohesive answer that combines information from each document

Extractive & Abstractive summarization

- Extractive summarization:
 - create the summary from phrases or sentences in the source document(s)
- Abstractive summarization:
 - express the ideas in the source documents using (at least in part)
 different words

Summarization: common datasets

- Within single-document summarization, there are datasets with source documents of different lengths and styles:
 - Gigaword: first one or two sentences of a news article → headline (aka sentence compression)
 - LCSTS (Chinese microblogging): paragraph → sentence summary
 - NYT, CNN/DailyMail: news article → (multi)sentence summary
 - Wikihow: full how-to article → summary sentences
 - XSum: (Narayan et al., 2018), Newsroom: (Grusky et al., 2018):
 article → 1 sentence summary
 - BookSum (Kryściński et ali, 2021) novels, plays and stories;
 includes abstractive, human written summaries on three levels: paragraph-,
 chapter-, and book-level.
- Slovene: STA news, Wikipedia, KAS-abstracts (Slovene and English)
- (outdated) List of summarization datasets, papers, and codebases: https://github.com/mathsyouth/awesome-text-summarization

Sentence simplification: common datasets

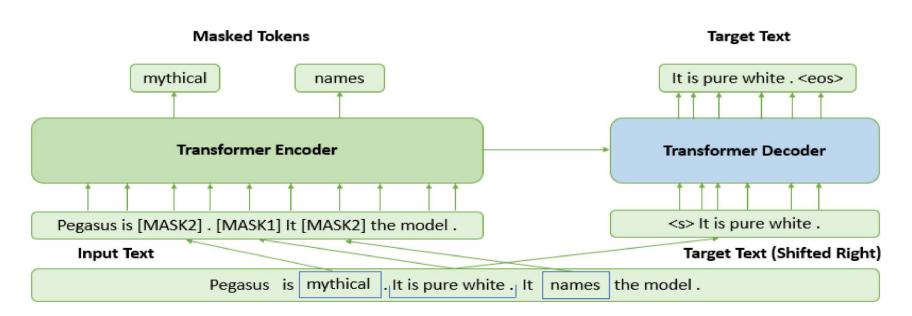
- Sentence simplification is different but related task:
 - rewrite the source text in a simpler (sometimes shorter) way
 - Simple Wikipedia: standard Wikipedia sentence → simple version
 - Newsela: news article → four, increasingly simplified, versions

Neural summarization via Reinforcement Learning

- In 2017 Paulus et al published a "deep reinforced" summarization model
- Main idea: Use Reinforcement Learning (RL) to directly optimize ROUGE-L
- By contrast, standard maximum likelihood (ML) training can't directly optimize ROUGE-L because it's a non-differentiable function
- Interesting finding:
 - Using RL instead of ML achieved higher ROUGE scores, but lower human judgment scores

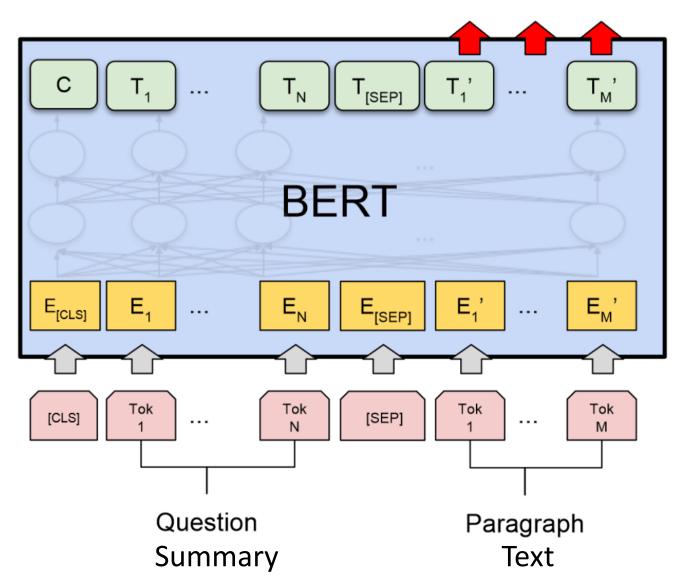
Pegasus pretraining

- transformer encoder-decoder model
- pre-trained on the objective of gap sentences generation
- mask important sentences from the input document to be generated as one output sequence from the remaining sentences.
- chooses the sentences based on their importance (not randomly)
- combines masked language model and the gap sentence generation

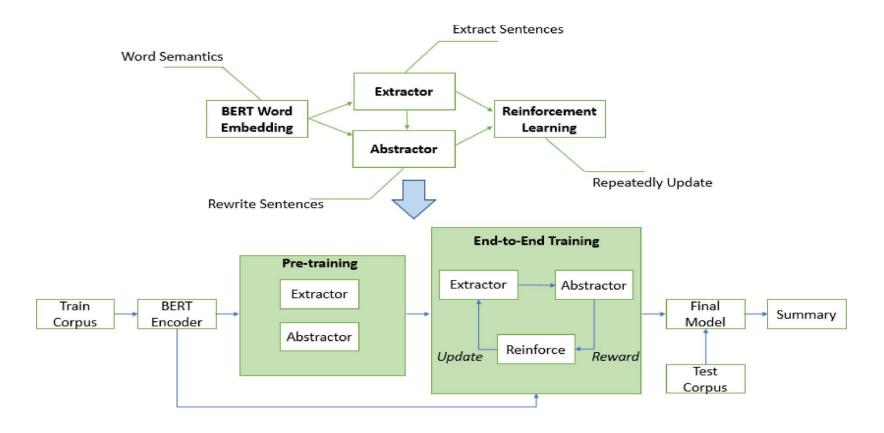


Summarization / Questions and answers with BERT-like models

Start/End Span



Combining extractive and abstractive summarization



Wang et al, 2019. A text abstraction summary model based on BERT word embedding and reinforcement learning

Appl. Sci., 9 (2019), p. 4701, <u>10.3390/app9214701</u>

Cross-lingual summarization

- Summarization into another language
- E.g., Hindi paper is summarized into English
- Basically the same approach

 Slovene dataset: KAS abstracts (Slovene theses, Slovene and English summaries)

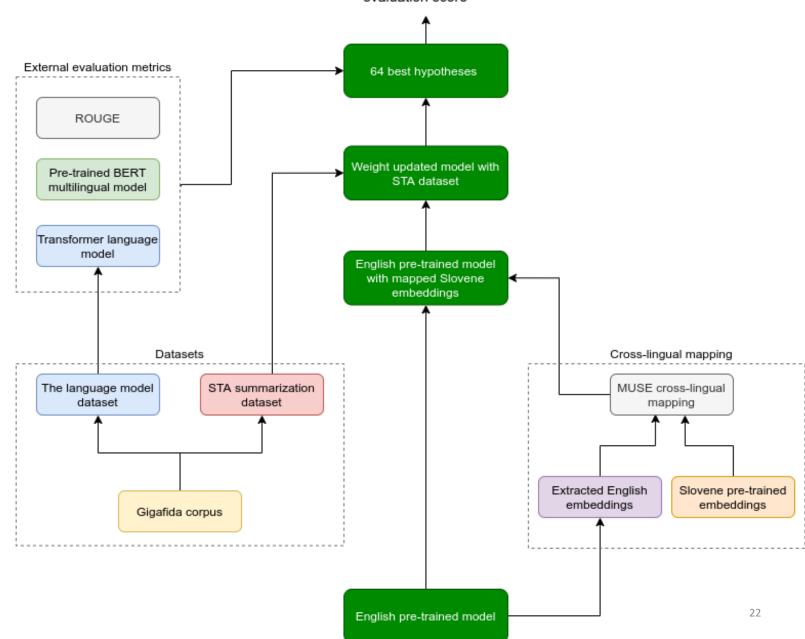
Cross-lingual transfer of summarizer

- Idea: use pretrained English model to summarize Slovene texts
- Two Slovene datasets
- STA news: 127,563 news with the first paragraph as a summary (length between 1,000 and 3,000 characters, no weather reports, no lists of events, etc.)
- Wikipedia corpus: 2,100 articles of sufficient length

Žagar, A. and Robnik-Šikonja, M., 2022. Cross-lingual transfer of abstractive summarizer to less-resource language. *Journal of Intelligent Information Systems*, pp.1-21.

https://arxiv.org/abs/2012.04307.

Select the best hypothesis based on BERT, ROUGE, Transformer language model and internal evaluation score



Unsupervised summarization

- Mostly using sentence-based similarity measures to build a document graph
- Use graph centrality measures or node relevance measures such as PageRank
- Extract the most central sentences

Unsupervised Approach to Multilingual User Comments Summarization

Why?

Readers are often interested in what others think

Problems

- A lot of irrelevant and deceiving comments
- Language is often informal and difficult to encode

Languages and Datasets

- Croatian (CroNews and CroComments)
- English (NYT Comments)
- German (DER STANDARD)

Methodology

- Extractive approach based on graph-methods and clustering
- uses LaBSE sentence encoder

Aleš Žagar, Marko Robnik-Šikonja. (2021) Unsupervised Approach to Multilingual User Comments Summarization. Proceedings of the EACL Hackashop on News Media Content Analysis and Automated Report Generation

 comment_id
 text
 scor

 22320520
 0.017

Science is a necessary tool of understanding.

It s use has proved to aid mankind in so many ways, but it should not politically . If climate change is real , then why does the USA need to be using millions of dollars to figure it out . The USA does not need to fund everything the world wants , that is the reason the US debt is so great . Let other countries spend their own money to figure it out , while we (the USA) focus on serious issues like the threat of nuclear war with North Korea , or illegal immigration .

We must share our scientific and knowledge bias.

22307395

22268176

That is only the beginning . There is political and educational work to be done . But much of the population is against science , knowledge and education . In their minds , Obey Trumps Question .

Regarding the objections of Robert S. Young to the March on Science , I disagree heartily . First , scientists are now and have always been "caught up in the culture wars . "Simply reviewing the history of science and scientists , I ca n't imagine how any thoughtful person could see it otherwise . Second , " the wedge between scientists and a certain segment of the American electorate" could not possibly have been made deeper by the March for Science . Consider the people who disdain you and your work , Mr. Young . Do you think the March on Science might really change their attitudes one way or the other? On the other hand , the March for Science and associated activism can help the nation as a whole better recognize that science matters to them - to their health , to their safety , to the storehouse of knowledge that their children and their children will inherit .

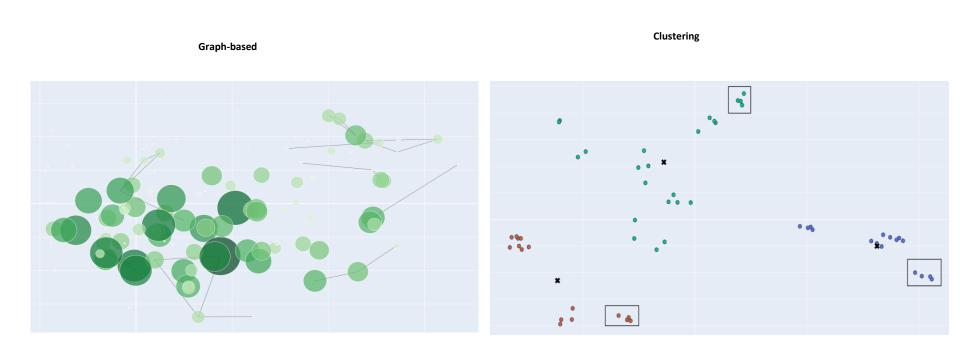
Such activism also shines light on the fact that science and its benefits are under attack by the leaders of our current government.

For my part , I briefly considered not traveling to Washington D.C. to march in the cold rain last Saturday , but then decided that doing so was a patriotic and moral duty . I marched .

0.017

0.018

Visual tools to investigate results



Evaluation metric: ROUGE

ROUGE (Recall-Oriented Understudy for Gisting Evaluation)

ROUGE^a metrics compare an automatically produced summary against a reference or a set of references (human-produced) summary.

^aLin, Chin-Yew. ROUGE: a Package for Automatic Evaluation of Summaries. WAS 2004

- ROUGE-N: N-gram based co-occurrence statistics.
- ROUGE-L: Longest Common Subsequence (LCS) based statistics.

$$ROUGE_N(X) = \frac{\sum_{S \in \{Ref \ Summaries\}} \sum_{gram_n \in S} count_{match}(gram_n, X)}{\sum_{S \in \{Ref \ Summaries\}} \sum_{gram_n \in S} count(gram_n)}$$

ROUGE

- Like BLEU, it's based on n-gram overlap.
- Differences:
 - ROUGE has no brevity penalty
 - ROUGE is based on recall, while BLEU is based on precision
 - Arguably, precision is more important for MT (then add brevity penalty to fix undertranslation), and recall is more important for summarization (assuming you have a max length constraint)
 - However, often a F₁ (combination of precision and recall) version of ROUGE is reported anyway.
- BLEU is reported as a single number, which is combination of the precisions for n=1,2,3,4 n-grams
- ROUGE scores are reported separately for each n-gram
- The most commonly-reported ROUGE scores are:
 - ROUGE-1: unigram overlap
 - ROUGE-2: bigram overlap
 - ROUGE-L: longest common subsequence overlap
- A convenient Python implementation of ROUGE https://github.com/pltrdy/rouge

A ROUGE example:

- Q: "What is water spinach?"
- System output: Water spinach is a leaf vegetable commonly eaten in tropical areas of Asia.
- Human Summaries
- Human 1: Water spinach is a green leafy vegetable grown in the tropics.
- Human 2: Water spinach is a semi-aquatic tropical plant grown as a vegetable.
- Human 3: Water spinach is a commonly eaten leaf vegetable of Asia.

• ROUGE-2 =
$$\frac{3+3+6}{10+9+9} = \frac{12}{28} = 0.43$$

Summarization challenges

- Meaning representation and construction
- Long text abstractive summarization
- Large generative language models excel at summarization

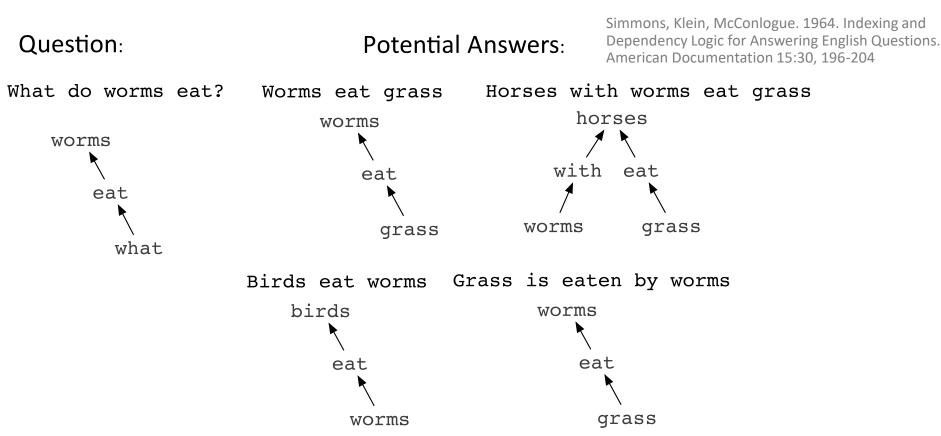
Question Answering

Question answering (QA)

 Question answering systems are designed to fill human information needs that might arise in situations like talking to a virtual assistant, interacting with a search engine, or querying a database

Question Answering

One of the oldest NLP tasks (punched card systems in 1961)



Question Answering: IBM's Watson

Won Jeopardy on February 16, 2011!

WILLIAM WILKINSON'S

"AN ACCOUNT OF THE PRINCIPALITIES OF
WALLACHIA AND MOLDOVIA"
INSPIRED THIS AUTHOR'S
MOST FAMOUS NOVEL



Assistants



Wolfram Alpha



how many calories are in two slices of banana cream pie? Assuming any type of pie, banana cream | Use pie, banana cream, prepared from recipe or pie, banana cream, no-bake type, prepared from mix instead Input interpretation: 2 slices amount total calories pie banana cream type Average result: Show details 702 Cal (dietary Calories)

Generative LLMs trained for instruction following

state-of-the-art: multilingual, multimodal, extracts from web.
 RAG

0

na podlagi zadnjih novic iz Slovenije ustvari informativno poročilo o trenutnem političnem stanju v državi



Searched 4 sites

The current political situation in Slovenia has seen significant changes, with the recent parliamentary elections marking a notable shift in the country's political landscape. The opposition liberal Freedom Movement, which only launched earlier this year, has defeated the incumbent populist Prime Minister Janez Janša and his Slovenian Democratic Party. This election outcome reflects a broader discontent with Janša's leadership, which has been criticized for authoritarian tendencies and undermining democratic norms.

Types of Questions in Modern Systems

- Factoid questions
 - Who wrote "The Universal Declaration of Human Rights"?
 - How many calories are there in two slices of apple pie?
 - What is the average age of the onset of autism?
 - Where is Apple Computer based?
- Complex (narrative) questions:
 - In children with an acute febrile illness, what is the efficacy of acetaminophen in reducing fever?
 - What do scholars think about Jefferson's position on dealing with pirates?

Many questions can already be answered by web search

a



What are the names of Odin's ravens?

Search

About 214,000 results (0.38 seconds)

Everything

Images

Maps

. .

Huginn and Muninn - Wikipedia, the free encyclopedia

en.wikipedia.org/wiki/Huginn_and_Muninn

The **names** of the **ravens** are sometimes modernly anglicized as Hugin and Munin. In the Poetic Edda, a disguised **Odin** expresses that he fears that they may ...

Attestations - Archaeological record - Theories - See also

IR-based Question Answering



Where is the Louvre Museum located?

Search

About 904,000 results (0.30 seconds)

Everything

Images

Maps

Videos

News

Best guess for Louvre Museum Location is Paris, France

Mentioned on at least 7 websites including wikipedia.org, answers.com and eastbuc.k12.ia.us - Show sources - Feedback

Musée du Louvre - Wikipedia, the free encyclopedia

en.wikipedia.org/wiki/Musée_du_Louvre

Musée du Louvre is located in Paris. Location within Paris. Established, 1793. Location,

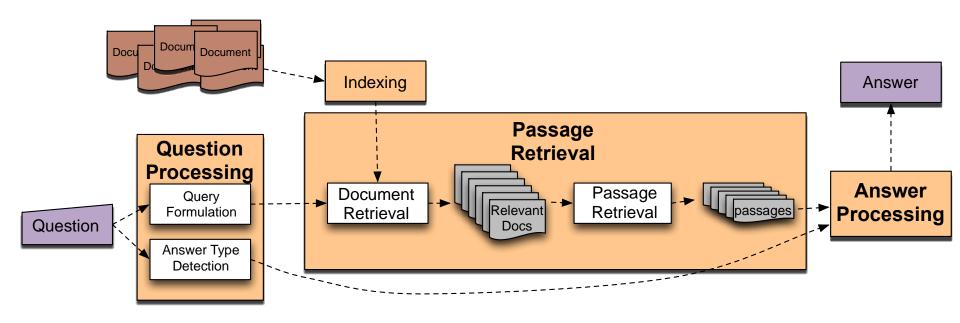
Palais Royal, Musée du Louvre, 75001 Paris, France. Type, Art museum ...

Louvre Palace - List of works in the Louvre - Category: Musée du Louvre

Generative large language models

- Superior performance of very large models
- ChatGPT, GPT-4, Gemini
- LLaMa, Alpaka, Koala

IR-based Factoid QA is similar to RAG



Relation Extraction

- Answers: Databases of Relations
 - -born-in("Emma Goldman", "June 27 1869")
 - -author-of("Cao Xue Qin", "Dream of the Red Chamber")
 - Draw from Wikipedia infoboxes, DBpedia, FreeBase, etc.
- Questions: Extracting Relations in Questions

Whose granddaughter starred in E.T.?

```
(acted-in ?x "E.T.")
  (granddaughter-of ?x ?y)
```

Temporal Reasoning

- Relation databases
 - (and obituaries, biographical dictionaries, etc.)
- IBM Watson

"In 1594 he took a job as a tax collector in Andalusia" Candidates:

- Thoreau is a bad answer (born in 1817)
- Cervantes is possible (was alive in 1594)

Geospatial knowledge (containment, directionality, borders)

- Beijing is a good answer for "Asian city"
- California is "southwest of Montana"
- geonames.org:



Context and conversation in virtual assistants like Siri

Coreference helps resolve ambiguities

U: "Book a table at Il Fornaio at 7:00 with my mom"

U: "Also send her an email reminder"

Clarification questions:

U: "Chicago pizza"

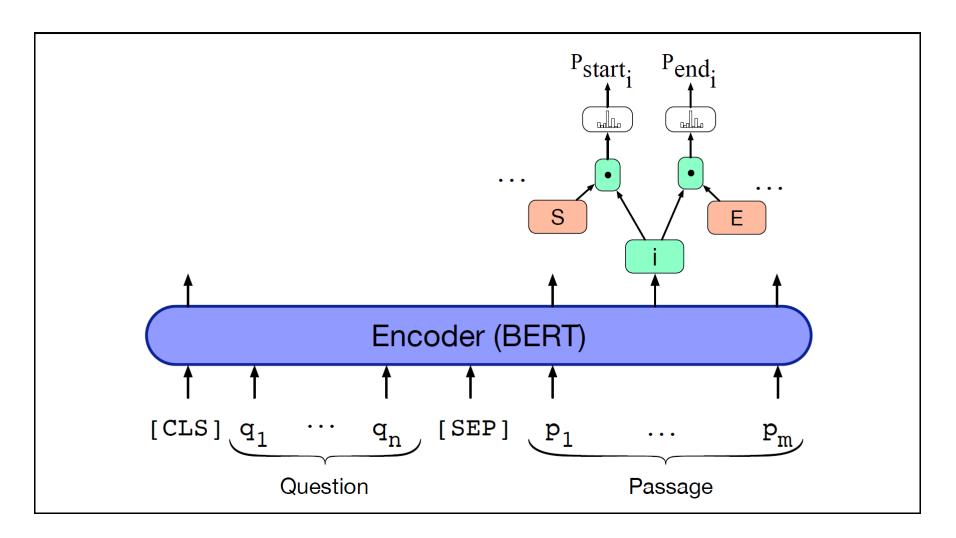
S: "Did you mean pizza restaurants in Chicago

or Chicago-style pizza?"

Factoid QA with BERT

- Answer Span Extraction
- span labelling: identifying in the passage a span (a continuous string of text) that constitutes an answer
- given a question q of n tokens $q_1, ..., q_n$ and a passage p of m tokens $p_1, ..., p_m$, the goal is to compute the probability P(a, q, p) that each possible span a is the answer.

Factoid QA with BERT



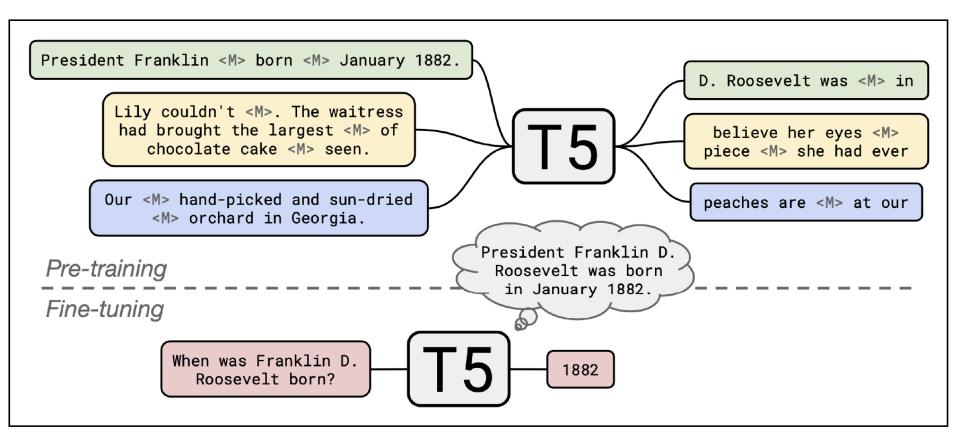
QA with language models

- a pretrained language model tries to answer a question solely from information stored in its parameters
- E.g., use the T5 language model, which is an encoder-decoder transformer model pretrained to fill in masked spans of task
- Even very large language models still suffer from certain problems in QA:
 - hallucinations
 - poor interpretability (addressed with e.g., chain-of-thought reasoning)
 - cannot give more context (e.g., a passage with the answer)

Roberts, A., C. Raffel, and N. Shazeer. 2020. How much knowledge can you pack into the parameters of a language model? Proceedings of EMNLP 2020.

T5 model

- T5 learns to fill in masked spans of task (marked by <M>) by generating the missing spans (separated by <M>) in the decoder.
- It is then fine-tuned on QA datasets, given the question, without adding any additional context or passages.



QA datasets: BoolQ

- BoolQ (Boolean Questions, Clark et al., 2019a) is a QA task where each example consists of a short passage and a yes/no question about the passage. The questions are provided anonymously and unsolicited by users of the Google search engine, and afterwards paired with a paragraph from a Wikipedia article containing the answer.
- Passage: Barq's Barq's is an American soft drink. Its brand of root beer is notable for having caffeine. Barq's, created by Edward Barq and bottled since the turn of the 20th century, is owned by the Barq family but bottled by the Coca-Cola Company. It was known as Barq's Famous Olde Tyme Root Beer until 2012.
- Question: is barq's root beer a pepsi product
- Answer: No

QA datasets: SQuAD

- SQuAD 2.0 (Stanford Question Answering Dataset) is a reading comprehension tasks. Crowd workers were employed to ask questions over a set of Wikipedia articles. They were then asked to annotate the questions with the text segment from the article that forms the answer. They also added ca. 50,000 unanswerable questions to the dataset based on Wikipedia articles.
- Article: Endangered Species Act
 Paragraph: "... Other legislation followed, including the Migratory Bird
 Conservation Act of 1929, a <u>1937 treaty</u> prohibiting the hunting of right
 and gray whales, and the Bald Eagle Protection Act of 1940. These later
 laws had a low cost to society—the species were relatively rare—and little
 opposition was raised."
- Question 1: "Which laws faced significant opposition?"
- Plausible Answer: later laws
- Question 2: "What was the name of the 1937 treaty?"
- Plausible Answer: Bald Eagle Protection Act

QA datasets: COPA

- COPA (Choice of Plausible Alternatives, Roemmele et al., 2011) is a causal reasoning task in which a system is given a premise sentence and must determine either the cause or effect of the premise from two possible choices. All examples are handcrafted and focus on topics from blogs and a photography-related encyclopedia.
- Premise: My body cast a shadow over the grass.
- Question: What's the CAUSE for this?
- Alternative 1: The sun was rising.
- Alternative 2: The grass was cut.
- Correct Alternative: 1

QA datasets: MultiRC

- MultiRC (Multi-Sentence Reading Comprehension, Khashabi et al., 2018) is a QA task where each example consists of a context paragraph, a question about that paragraph, and a list of possible answers. The system must predict which answers are true and which are false. Each answer is independent from the others. The paragraphs are drawn from seven domains including news, fiction, and historical text.
- Paragraph: Susan wanted to have a birthday party. She called all of her friends. She has five friends. Her mom said that Susan can invite them all to the party. Her first friend could not go to the party because she was sick. Her second friend was going out of town. Her third friend was not so sure if her parents would let her. The fourth friend said maybe. The fifth friend could go to the party for sure. Susan was a little sad. On the day of the party, all five friends showed up. Each friend had a present for Susan. Susan was happy and sent each friend a thank you card the next week
- Question: Did Susan's sick friend recover?
- Candidate answers: Yes, she recovered (T), No (F), Yes (T), No, she didn't recover (F), Yes, she was at Susan's party (T)

QA datasets: ReCoRD

- ReCoRD (Reading Comprehension with Commonsense Reasoning Dataset, Zhang et al., 2018) is a multiple-choice QA task. Each example consists of a news article and a Cloze-style question about the article in which one entity is masked out. The system must predict the masked out entity from a list of possible entities in the provided passage, where the same entity may be expressed with multiple different surface forms, which are all considered correct. Articles are from CNN and Daily Mail.
- Paragraph: (<u>CNN</u>) <u>Puerto Rico</u> on Sunday overwhelmingly voted for statehood. But Congress, the only body that can approve new states, will ultimately decide whether the status of the <u>US</u> commonwealth changes. Ninety-seven percent of the votes in the nonbinding referendum favored statehood, an increase over the results of a 2012 referendum, official results from the <u>State Electorial Commission</u> show. It was the fifth such vote on statehood. "Today, we the people of <u>Puerto Rico</u> are sending a strong and clear message to the <u>US Congress</u> ... and to the world ... claiming our equal rights as <u>American citizens</u>, <u>Puerto Rico</u> Gov. <u>Ricardo Rossello</u> said in a news release. @highlight <u>Puerto Rico</u> voted Sunday in favor of <u>US</u> statehood
- Query For one, they can truthfully say, "Don't blame me, I didn't vote for them,"
 when discussing the <placeholder> presidency
- Correct Entities: US

QA datasets: RiddleSense

- RiddleSense (Lin et al, 2021) is a multiple-choice question answering task containing riddle-style commonsense questions.
- Riddle: I have five fingers, but I am not alive. What am I?
- Answers: (A) piano (B) computer (C) glove (D) claw (E) hand
- Riddle: My life can be measured in hours. I serve by being devoured. Thin, I am quick; Fat, I am slow. Wind is my foe. What am I?
- Answers: (A) paper (B) candle (C) lamp (D) clock (E) worm